Superior Court Case Management System (SC-CMS)

Project Update

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Recent Activities

Event #3 – Snohomish County

- ✓ Completed Power User training.
- ✓ Completed two data (SCOMIS to Odyssey) conversion reviews – Dec 2015 and Feb 2016.

Event #4 – Asotin, Columbia, Garfield, Spokane, Whitman Counties

- ✓ Conducted implementation kickoff meetings.
- ✓ Conducted technical onsite visits.

Recent Activities

- ✓ Completed Odyssey forms training for five counties: Franklin, Lewis, Snohomish, Thurston, and Yakima.
- ✓ Completed advanced financials training.

Post Implementation Support

- ✓ Continue to provide operational support to Pilot and Early Adopter sites.
  - Conducting weekly Go Live issue tracking status meetings with the Early Adopter counties.
  - Addressing critical eService Tickets generated after Go Live.
  - Conducted post implementation on site support for Pilot and Early Adopter counties.

Odyssey Portal

- ✓ Streamlined registration process to minimize impacts to users and counties.
- ✓ Created Odyssey Registration Portal Presentation on AOC public website: (https://aoceccl.adobeconnect.com/_a836062017/portalregistration/)

Supervision Module

- ✓ Completed business process reviews.
- ✓ Prepare for end user training - March 1-3, 2016.
- ✓ Prepare for implementation and go live support for Lewis and Thurston counties - March 7, 2016.

Challenges

- AOC Staffing Resources
  - Project rollout
  - Operational support
- Known System Issues
  - Public access (Portal)
  - Data entry errors affecting JIS
  - Ability to generate Enterprise Custom Reports (ECR) in a timely manner
  - Statewide forms
- Time in Schedule to resolve Issues

Project Steering Committee

- ✓ Project Steering Committee approved the recommended SC-CMS implementation costs rules for Event #3 (Snohomish County) – February 9, 2016

Event 3 Snohomish Implementation

MILESTONES or PROJECT DELIVERABLES	CURRENT PLAN DATE
✓ Event 3 Kickoff Completed	October 2015
✓ Event 3 Local Court Configurations Begins	October 2015
✓ Event 3 First Data Conversion Push & Power User Review	November 2015
Event 3 60 Day Go-Live Readiness Assessment	March 2016
Event 3 30 Day Go-Live Readiness Assessment	April 2016
Event 3 Document Image Extracts Completed	April 2016
Event 3 End-User Training Completed	April 2016
Event 3 County Go-Live	May 2016

Decision Point

- SC-CMS Implementation Cost Rules for Event # 3 – Snohomish County
- Authorization for the SC-CMS Project Steering Committee to approve local implementation costs not to exceed a designated amount.